



PT Info Tech Support Jabodetabek

COMPANY PORTOFOLIO





Built on solutions, driven by innovation

PT Info Tech Support Jabodetabek is an Information Technology services and solutions provider specializing in IT infrastructure support for businesses across the Greater Jakarta (Jabodetabek) area.

We serve as a strategic partner committed to ensuring the stability, security, and performance of our clients' technology systems. As digital demands continue to evolve, we have grown into an Integrated IT Solutions Provider, delivering solutions that support efficient, reliable, and sustainable business operations.

With more than four years of experience, we have earned the trust of clients across various industries through high service standards, rapid response, and a deep understanding of each client's unique business and technology needs.



PT Info Tech Support Jabodetabek

W H Y C H O O S E U S



24/7 Fast Response

Quick support for urgent IT issues anytime your business needs.

95% Client Satisfaction

Trusted by companies across multiple industries with consistent service excellence.

4+ Years Experience

Handling IT infrastructure, network support, cybersecurity, and system recovery.

CORE SERVICES

PREVENTIVE IT MAINTENANCE

NETWORK & SERVER SUPPORT

DATA BACKUP & RECOVERY

CYBERSECURITY PROTECTION

www.itsupport-jabodetabek.com



SOFTWARE SOLUTION



Integrated Business Management System

We design and develop integrated business management systems that help organizations simplify daily operations, automate business processes, and improve decision-making through a centralized digital platform.

6 Modules

Integrated Business Operations

Manage reservations, finance, POS, inventory, rentals, and HR from one integrated system.

1 Platform

Centralized Management

Simplify daily operations through one secure and scalable platform.

Real-Time

Business Visibility

Monitor business performance with live operational and financial data.



Management Dashboard

Dashboard

Manajemen

Master Data

Keuangan

System Kasir

Penyewaan Alat

Inventori Barang

HR & Absen

Admin Superuser

Manajemen

Booking Baru

Daftar Semua Booking

Nama Tamu

Masukkan nama lengkap

Tanggal Check-in

mm/dd/yyyy

Nomor HP / WhatsApp

08xxxxxxxxxx

Tanggal Check-out

mm/dd/yyyy

Tipe Area

Area Camping

Jumlah Orang

1

Simpan Booking

Manajemen

Booking Baru

Daftar Semua Booking

ID BOOKING	NAMA TAMU	TIPE AREA	CHECK-IN	CHECK-OUT	STATUS	AKSI
#BK-1001	Budi Santoso	Glamping A1	2026-08-06	2026-08-08	Check-in	Proses Check-out
#BK-1002	Siti Aminah	Area Camping C	2026-08-06	2026-08-07	Pending Pay	

Master Data

Area Camping

Glamping

Villa

Gazebo

Meeting Room

Data Area Camping

+ Tambah Data

KODE	NAMA / LOKASI	KAPASITAS	HARGA / MALAM	STATUS	AKSI
CMP-01	Zona Pinus A	4 Orang	Rp 150.000	Tersedia	

Management Dashboard



1 Centralized Management

Manage business operations through one integrated platform, ensuring better control and visibility across departments.

2 Process Automation

Automate routine workflows to improve operational efficiency while reducing manual effort.

3 Real-Time Monitoring

Access live business data and operational insights to support faster, data-driven decisions.

4 Scalable Solution

A flexible system that can be customized and expanded to meet the needs of various industries and business growth.



Smart Finance

Dashboard

Manajemen

Master Data

Keuangan

System Kasir

Penyewaan Alat

Inventori Barang

HR & Absen

Admin Superuser

Keuangan

Total Pendapatan

Rp 1.449.000

Total Pengeluaran

Rp 450.000

Profit Bersih

Rp 999.000

Daftar Transaksi

Catatan Keuangan

Keterangan

Nominal

Pendapata

+ Tambah

TANGGAL	KATEGORI	KETERANGAN	NOMINAL	JENIS
2026-08-06	Booking	Pembayaran Booking #BK-1003	+ Rp 500.000	Pendapatan
2026-08-06	F&B (Kasir)	Penjualan Cafe #ORD-1786028885137	+ Rp 49.500	Pendapatan
2026-08-06	F&B (Kasir)	Penjualan Cafe #ORD-1786028805522	+ Rp 49.500	Pendapatan
2026-08-05	Operasional	Pembelian Gas	- Rp 450.000	Pengeluaran

System Kasir

Point of Sale (Kasir)

Laporan & History

Cari Menu...

Kopi Susu Gula Aren

Americano

Indomie Telur Kornet

Camp Burger

Air Mineral

Pesanan Saat Ini

Clear

Keranjang Kosong

Subtotal

Rp 0

Pajak (10%)

Rp 0

Total

Rp 0

Proses & Cetak Bill

System Kasir

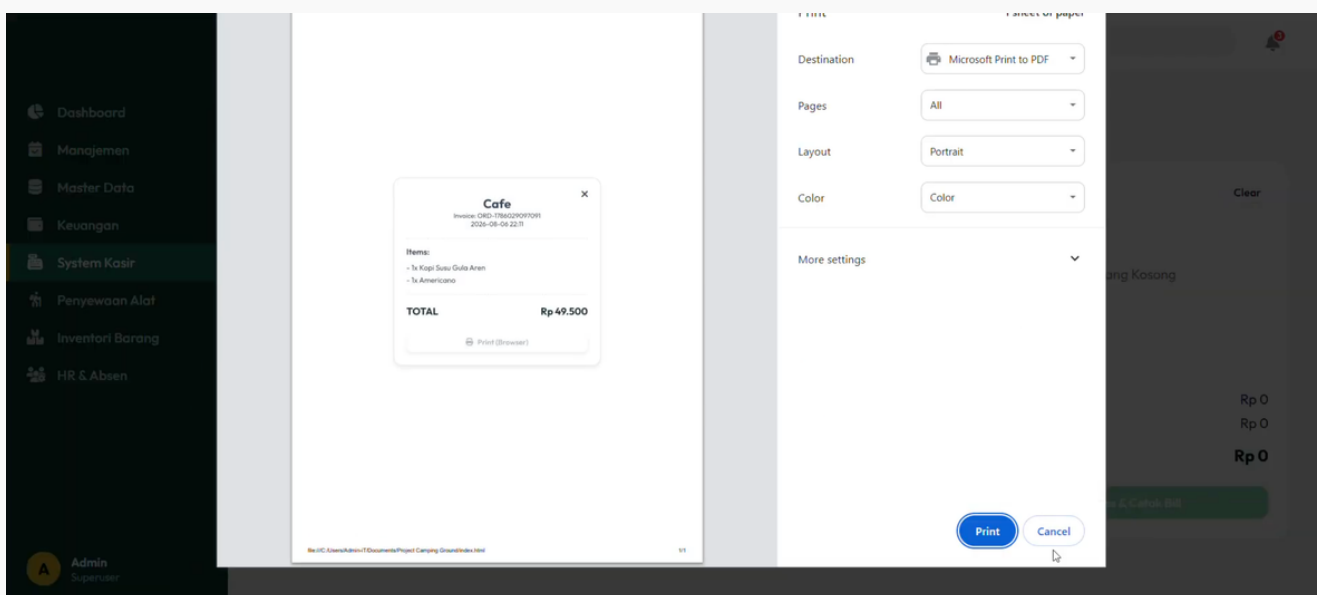
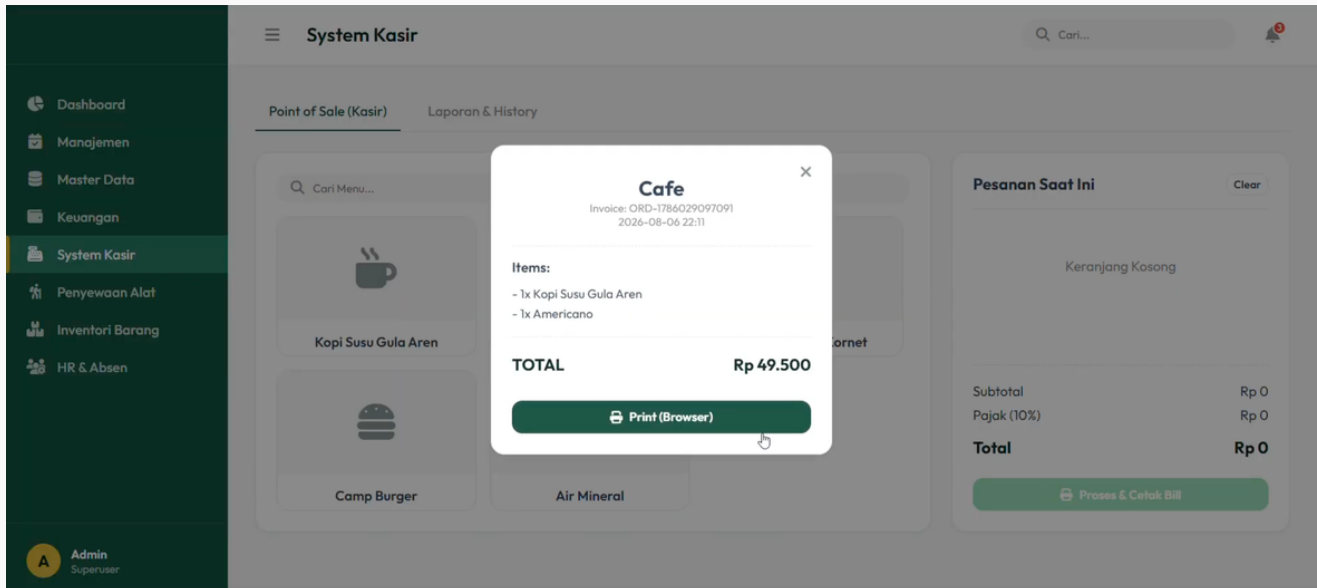
Point of Sale (Kasir)

Laporan & History

History Penjualan Kasir

NO. ORDER	WAKTU	ITEM TERJUAL	TOTAL PENJUALAN	STATUS	CETAK ULANG
ORD-1786028885137	2026-08-06 22:08	1x Kopi Susu Gula Aren, 1xAmericano	Rp 49.500	Lunas	
ORD-1786028805522	2026-08-06 22:06	1x Kopi Susu Gula Aren, 1xAmericano	Rp 49.500	Lunas	

Smart Finance



Smart Finance



1 Financial Overview

Gain complete visibility into your business finances through real-time dashboards and comprehensive reporting.

2 Integrated Transactions

Manage revenue, expenses, and sales transactions within one centralized financial ecosystem.

3 Receipt Automation

Automatically generate and print professional transaction receipts with complete transaction records.

4 Financial Traceability

Maintain secure, well-documented transaction histories to support audits, reporting, and business analysis.



Asset Rental Management

Dashboard

Manajemen

Master Data

Keuangan

System Kasir

Penyewaan Alat

Inventori Barang

HR & Absen

Admin Superuser

Penyewaan Alat

Cari...

Penyewaan Alat Camping

+ Buat Penyewaan Baru

Sedang Disewa

Riwayat Penyewaan

NO REFERENSI	NAMA PENYEWA	ALAT DISEWA	WAKTU PINJAM	BATAS KEMBALI	STATUS	AKSI
RNT-2091	Budi Santoso	2x Tenda Dome	2026-08-06	2026-08-08	Dipinjam	Kembalikan

Dashboard

Manajemen

Master Data

Keuangan

System Kasir

Penyewaan Alat

Inventori Barang

HR & Absen

Admin Superuser

Penyewaan Alat

Cari...

Penyewaan Alat Camping

+ Buat Penyewaan Baru

Nama Penyewa

Barang (misal: 2x Tenda)

mm/dd/yyyy

mm/dd/yyyy

Simpan

Sedang Disewa

Riwayat Penyewaan

NO REFERENSI	NAMA PENYEWA	ALAT DISEWA	WAKTU PINJAM	BATAS KEMBALI	STATUS	AKSI
RNT-2091	Budi Santoso	2x Tenda Dome	2026-08-06	2026-08-08	Dipinjam	Kembalikan

Dashboard

Manajemen

Master Data

Keuangan

System Kasir

Penyewaan Alat

Inventori Barang

HR & Absen

Admin Superuser

Penyewaan Alat

Cari...

Penyewaan Alat Camping

+ Buat Penyewaan Baru

Sedang Disewa

Riwayat Penyewaan

NO REFERENSI	NAMA PENYEWA	ALAT DISEWA	WAKTU PINJAM	BATAS KEMBALI	STATUS	AKSI
RNT-1786029143355	Qonita	2x Tenda	2026-08-07	2026-08-08	Dipinjam	Kembalikan



Asset Rental Management

Dashboard

Manajemen

Master Data

Keuangan

System Kasir

Penyewaan Alat

Inventori Barang

HR & Absen

A

Admin
Superuser

Penyewaan Alat

Cari...

Penyewaan Alat Camping

+ Buat Penyewaan Baru

Sedang Disewa

Riwayat Penyewaan

NO REFERENSI	NAMA PENYEW	ALAT DISEWA	WAKTU PINJAM	BATAS KEMBALI	STATUS	AKSI
RNT-2091	Budi Santoso	2x Tenda Dome	2026-08-06	2026-08-08	Dikembalikan	-
RNT-1786029143355	Qonita	2x Tenda	2026-08-07	2026-08-08	Dikembalikan	-

Asset Rental Management

**1**

Asset Reservation

Digitize rental requests through a structured and centralized workflow.

2

Availability Tracking

Monitor asset availability, utilization, and rental status in real time to prevent scheduling conflicts.

3

Receipt Automation

Automatically generate and print professional transaction receipts with complete transaction records.

4

Financial Traceability

Maintain secure, well-documented transaction histories to support audits, reporting, and business analysis.



Inventory Management

Dashboard

Manajemen

Master Data

Keuangan

System Kasir

Penyewaan Alat

Inventori Barang

HR & Absen

Admin Superuser

Inventori Barang

Cari...

Manajemen Inventori & Aset

+ Tambah Barang

Barang Habis Pakai (Gas, dll)Aset Tetap (Tenda, dll)

KODE/QR	NAMA BARANG	KATEGORI	STOK TERSEDIA	KONDISI	AKSI
AST-T05	Tenda Dome Kap. 4	Asset (Sewa)	50	Baik	

Inventori Barang

Cari...

Manajemen Inventori & Aset

+ Tambah Barang

Tenda Standar

50

I

Simpan

Barang Habis Pakai (Gas, dll)Aset Tetap (Tenda, dll)

KODE/QR	NAMA BARANG	KATEGORI	STOK TERSEDIA	KONDISI	AKSI
AST-T05	Tenda Dome Kap. 4	Asset (Sewa)	50	Baik	

Inventori Barang

Cari...

Manajemen Inventori & Aset

+ Tambah Barang

Barang Habis Pakai (Gas, dll)Aset Tetap (Tenda, dll)

KODE/QR	NAMA BARANG	KATEGORI	STOK TERSEDIA	KONDISI	AKSI
INV-G01	Gas Portable 220g	Consumable	45	Baik	



Inventory Management

Dashboard

Manajemen

Master Data

Keuangan

System Kasir

Penyewaan Alat

Inventori Barang

HR & Absen

Admin Superuser

Inventori Barang

Car...

IT SUPPORT

Manajemen Inventori & Aset

+ Tambah Barang

Barang Habis Pakai (Gas, dll)Aset Tetap (Tenda, dll)

KODE/QR	NAMA BARANG	KATEGORI	STOK TERSEDIA	KONDISI	AKSI
INV-G01	Gas Portable 220g	Consumable	45	Baik	
INV-1786029198060	Aqua	Consumable	45	Baik	

Inventory Management



1 Inventory Control

Centralize inventory and asset management in one platform to simplify operations and improve data accuracy.

2 Stock Monitoring

Track inventory levels, stock movements, and item availability in real time to prevent shortages and overstock.

3 Asset Organization

Organize assets with structured categories, standardized records, and centralized data management for easier tracking.

4 Inventory Visibility

Access accurate inventory information, stock availability, and asset status anytime through a centralized dashboard.



Human Capital Management

Dashboard

Manajemen

Master Data

Keuangan

System Kasir

Penyewaan Alat

Inventori Barang

HR & Absen

Admin Superuser

HR & Absen

HR & Manajemen Karyawan

Hadir Hari Ini

2 / 2

Belum Absen

0

Tambah Karyawan

Data Kehadiran & Karyawan

NAMA KARYAWAN	POSISI / DIVISI	JAM MASUK	STATUS ABSEN	LOKASI GPS	AKSI
AS Agus Setiawan	Security	05:45 WIB	Hadir	Dalam Area Pos	
RW Rini Wulandari	Cleaning Service	06:30 WIB	Hadir	Dalam Area Pos	

HR & Absen

HR & Manajemen Karyawan

Hadir Hari Ini

2 / 2

Belum Absen

0

Tambah Karyawan

Widi

Staff

Simpan

Data Kehadiran & Karyawan

NAMA KARYAWAN	POSISI / DIVISI	JAM MASUK	STATUS ABSEN	LOKASI GPS	AKSI
AS Agus Setiawan	Security	05:45 WIB	Hadir	Dalam Area Pos	
RW Rini Wulandari	Cleaning Service	06:30 WIB	Hadir	Dalam Area Pos	

HR & Absen

HR & Manajemen Karyawan

Hadir Hari Ini

2 / 3

Belum Absen

1

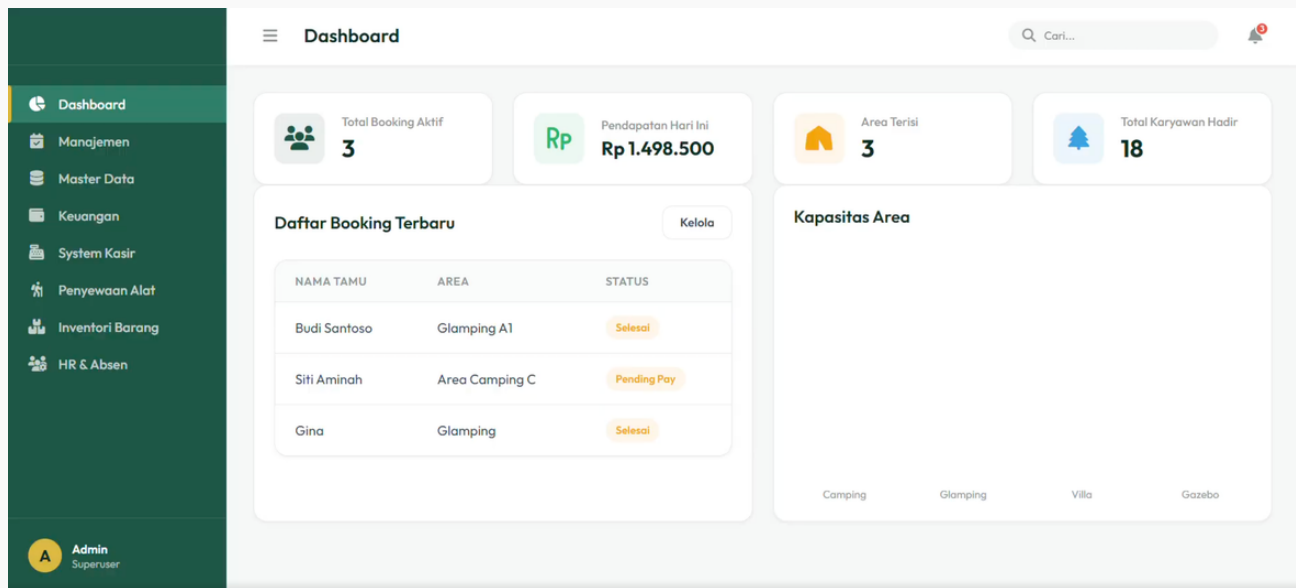
Tambah Karyawan

Data Kehadiran & Karyawan

NAMA KARYAWAN	POSISI / DIVISI	JAM MASUK	STATUS ABSEN	LOKASI GPS	AKSI
AS Agus Setiawan	Security	05:45 WIB	Hadir	Dalam Area Pos	
RW Rini Wulandari	Cleaning Service	06:30 WIB	Hadir	Dalam Area Pos	
W Widi	Staff	-	Belum Absen	-	Absen Masuk



Human Capital Management



Human Capital Management



1 Employee Management

Manage employee information, roles, and workforce records through one centralized system for easier administration.

2 Attendance Monitoring

Track attendance, working hours, and employee activity in real time to improve operational visibility.

3 Workforce Records

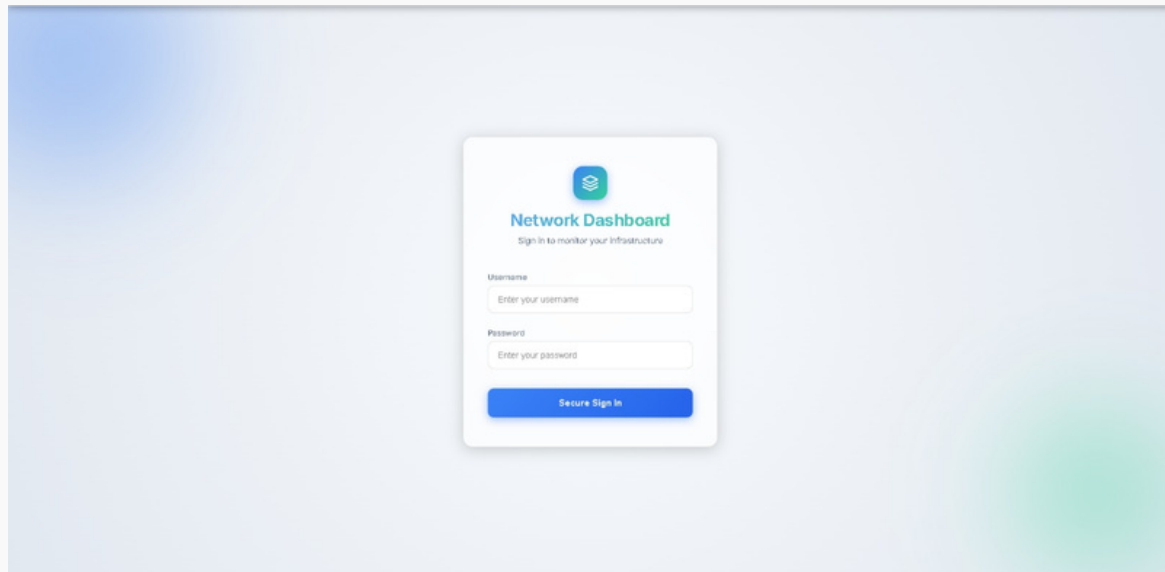
Maintain well-organized employee records with centralized data management for efficient daily operations.

4 Workforce Insights

Access attendance history, workforce performance, and employee data to support better business decisions.



Network Dashboard



NetDash

Dashboard

List IP

Firewall

Bandwidth Owner

Ping Tester

GPS Location

Speed Test

System Logs

History Reports

Users

Log Out

Dashboard

Realtime Network Monitoring System | Jumat, 7 Agustus 2026 11:07:31

Print

Dark Mode

Realtime Internet Traffic

Global (All Routers)

Live WAN traffic monitoring in Mbps

250 Mbps

200 Mbps

150 Mbps

100 Mbps

50 Mbps

0 Mbps

100 Mbps

75 Mbps

50 Mbps

Router 103.3.76.178 (MTIK-1)

ONLINE

IP: 103.3.76.178

Downtime: 94h 40m 5s

CPU: 0%

Restart Router

SMPJA 10 SERVER (HCB0819K6J0)

ONLINE

IP: 210.211.20.251

Uptime: 1d7h1m2s

CPU: 3%

Restart Router

SMAIA 20 SERVER (HK04YFPBRJ)

ONLINE

IP: 202.51.18.301

Uptime: 11d7m5s

CPU: 5%

Restart Router

NetDash

List IP

Firewall

Bandwidth Owner

Ping Tester

GPS Location

Speed Test

System Logs

History Reports

Users

Log Out

List IP

Realtime Network Monitoring System | Jumat, 7 Agustus 2026 11:07:54

Print

Dark Mode

SMPJA 10 SERVER

IP ADDRESS	STATUS	DEVICE NAME	MAC ADDRESS
Interface / VLAN: ether1-ISP PO 1 Pk			
210.211.20.249	ONLINE	ether1-ISP PO	F4:16:17:08:00:35
Interface / VLAN: ether2-MainServer 28 Pk			
172.168.1.6	ONLINE	ether2-MainServer	54:08:1F:5A:03:AC
172.168.1.4	ONLINE	ether2-MainServer	78:45:58:7C:0A:68
172.168.1.252	ONLINE	ether2-MainServer	78:45:58:43:19:18
172.168.1.245	ONLINE	ether2-MainServer	78:45:58:43:19:37
172.168.1.35	ONLINE	ether2-MainServer	A8:36:0C:0A:1C:1A6
172.168.1.7	ONLINE	ether2-MainServer	F4:16:17:08:00:35
172.168.1.12	ONLINE	ether2-MainServer	08:00:1A:0A:0A:0A
172.168.1.233	ONLINE	ether2-MainServer	08:00:1A:0A:0A:0A
172.168.1.249	ONLINE	ether2-MainServer	78:45:58:43:19:3F
172.168.1.254	ONLINE	ether2-MainServer	78:45:58:43:19:13



Network Dashboard

NetDash

Dashboard

List IP

Firewall

Bandwidth Queue

Ping Tester

GPS Location

Speed Test

System Logs

History Reports

Users

Log Out

Firewall

Realtime Network Monitoring System | Jumat, 7 Agustus 2025 11:28:44

Print

Dark Mode

SMP/IA 10 SERVER

RULE ID	RULE NAME	VLAN / INTERFACE	SOURCE IP	DEST IP	PORT	ACTION	STATUS
#55	dashboard	All	Any	Any	5725	Allow	AMTF
#56	Unnamed Rule	All	Any	Any	Any	Jump	AMTF
#57	Unnamed Rule	All	Any	Any	Any	Jump	AMTF
#58	Unnamed Rule	All	Any	Any	Any	Jump	AMTF
#59	Unnamed Rule	All	Any	Any	64872-64875	Drop	AMTF
#5A	Unnamed Rule	All	Any	Any	Any	Jump	AMTF
#5B	Unnamed Rule	All	Any	Any	64872	Allow	AMTF
#5C	Unnamed Rule	All	Any	Any	64872-64875	Allow	AMTF
#5D	Unnamed Rule	All	Any	Any	Any	Jump	AMTF
#5E	Unnamed Rule	All	Any	Any	Any	reject	AMTF
#5F	Unnamed Rule	All	Any	Any	Any	reject	AMTF
#60	Unnamed Rule	All	Any	Any	Any	reject	AMTF
#1	place hotspot rules here	All	Any	Any	Any	passthrough	Not AMTF

NetDash

Dashboard

List IP

Firewall

Bandwidth Queue

Ping Tester

GPS Location

Speed Test

System Logs

History Reports

Users

Log Out

Bandwidth Queue

Realtime Network Monitoring System | Jumat, 7 Agustus 2025 11:29:06

Print

Dark Mode

Queue Monitor

Select Router

Select Queue

Live throughput for specific queue rules (Mbps)

▼ 600.0 Mbps

▲ 700.0 Mbps

1 Mbps

0.9 Mbps

0.8 Mbps

0.7 Mbps

0.6 Mbps

0.5 Mbps

0.4 Mbps

0.3 Mbps

0.2 Mbps

0.1 Mbps

0 Mbps

SMP/IA 10 SERVER

ID	QUEUE NAME	TARGET IP	MAX LIMIT (UP/DOWN)	BURST LIMIT	STATUS
#7	7A	vlan-701-7A	▲ 10.00M / ▼ 51.2M	▼ 0.31 / ▲ 0.65 Mbps	Unlimited AMTF
#8	7B	vlan-702-7B	▲ 10.00M / ▼ 51.2M	▼ 0.18 / ▲ 0.58 Mbps	Unlimited AMTF
#9	7C	vlan-703-7C	▲ 10.00M / ▼ 51.2M	▼ 0.75 / ▲ 2.63 Mbps	Unlimited AMTF
#A	7D	vlan-704-7D	▲ 10.00M / ▼ 51.2M	▼ 0.19 / ▲ 5.14 Mbps	Unlimited AMTF
#B	6A	vlan-801-6A	▲ 10.00M / ▼ 51.2M	▼ 0.00 / ▲ 0.00 Mbps	Unlimited AMTF
#C	8B	vlan-802-8B	▲ 10.00M / ▼ 51.2M	▼ 0.03 / ▲ 3.48 Mbps	Unlimited AMTF

NetDash

Dashboard

List IP

Firewall

Bandwidth Queue

Ping Tester

GPS Location

Speed Test

System Logs

History Reports

Users

Log Out

Ping Tester

Realtime Network Monitoring System | Jumat, 7 Agustus 2025 11:29:29

Print

Dark Mode

Ping Utility

Select Router

All Routers

Target IP / Domain

8.8.8.8

Start Ping

Router 803.3.78.178

No response or timeout.

SMP/IA 10 SERVER

Reply from 8.8.8.8: seq=0 size=56 time=13m110us

Reply from 8.8.8.8: seq=1 size=56 time=13m720us

Reply from 8.8.8.8: seq=2 size=56 time=13m480us

Reply from 8.8.8.8: seq=3 size=56 time=13m900us

SMA/IA 20 SERVER

Reply from 8.8.8.8: seq=0 size=56 time=13m450us

Reply from 8.8.8.8: seq=1 size=56 time=13m540us

Reply from 8.8.8.8: seq=2 size=56 time=13m580us

Reply from 8.8.8.8: seq=3 size=56 time=13m520us



Network Dashboard

NetDash

Dashboard

List IP

Firewall

Bandwidth Queue

Ping Tester

GPS Location

Speed Test

System Logs

History Reports

Users

Log Out

GPS Location

Realtime Network Monitoring System | Jumat, 7 Agustus 2026 11:09:44

Print

Dark Mode

Router GPS Tracker

Refresh Location

NetDash

Dashboard

List IP

Firewall

Bandwidth Queue

Ping Tester

GPS Location

Speed Test

System Logs

History Reports

Users

Log Out

Speed Test

Realtime Network Monitoring System | Jumat, 7 Agustus 2026 11:10:03

Print

Dark Mode

Router Speed Test

Run a bandwidth test directly from the MikroTik router

Select Router

Router 103.3.76.178 (103.3.76.178)

Test Server IP (Optional)

Leave blank to use public IP test servers (requires RouterOS v6.44+)

Run Speed Test

NetDash

Dashboard

List IP

Firewall

Bandwidth Queue

Ping Tester

GPS Location

Speed Test

System Logs

History Reports

Users

Log Out

History Reports

Realtime Network Monitoring System | Jumat, 7 Agustus 2026 11:10:52

Print

Dark Mode

Network Traffic History

Historical average traffic over time

1 Hour

1 Day

1 Week

1 Month

1 Year

Router 103.3.76.178 (103.3.76.178)

Total Uptime

0.0%

Calculated from selected period

Total Downtime

100.0%

Calculated from selected period

SMAIA 20 SERVER (202.51.118.101)

Network Dashboard

NetDash

Dashboard

List IP

Firewall

Bandwidth Queue

Ping Tester

GPS Location

Speed Test

System Logs

History Reports

Users

Log Out

System Logs

Realtime Network Monitoring System | Junat, 7 Agustus 2026 11:02:22

Print

Dark Mode

Router 103.3.76.178

TIME	TOPICS	MESSAGE
12:27:25	SYSTEM, CRITICAL, CONFIRM	ROUTER OFFLINE - Current Downtime: 94h 43m 50s

SMP1A 10 SERVER

TIME	TOPICS	MESSAGE
2026-09-07 11:10:11	dhcp, INFO	dhcp15 assigned 10.4.1.62 for 2E:F6:05:87:25:07 IPad
2026-09-07 11:10:00	SYSTEM, INFO, ACCOUNT	user admin logged in from 202.51.118.101 via api
2026-09-07 11:10:07	SYSTEM, INFO, ACCOUNT	user admin logged out from 202.51.118.101 via api
2026-09-07 11:10:00	dhcp, INFO	dhcp6 desiggned 8.1.1.53 for 3C:34:64:50:0E:CC AlAzharembangan
2026-09-07 11:09:54	SYSTEM, INFO, ACCOUNT	user admin logged in from 202.51.118.101 via api
2026-09-07 11:09:52	dhcp, INFO	dhcp15 assigned 10.4.1.109 for CA:31:B6:11:A7:36 OPPO-Reno15-F-5G
2026-09-07 11:09:51	dhcp, INFO	dhcp15 desiggned 10.4.1.189 for CA:31:B6:11:A7:36 OPPO-Reno15-F-5G
2026-09-07 11:09:49	SYSTEM, INFO, ACCOUNT	user admin logged out from 202.51.118.101 via api
2026-09-07 11:09:25	dhcp, INFO	dhcp7 assigned 8.2.1.36 for 3C10:57:2C129:E3 MeIra
2026-09-07 11:09:23	dhcp, INFO	dhcp11 assigned 10.16.1.138 for 6E:48:00:57:67:31 OPPO-Reno15-F-5G

NetDash

Dashboard

List IP

Firewall

Bandwidth Queue

Ping Tester

GPS Location

Speed Test

System Logs

History Reports

Users

Log Out

Users

Realtime Network Monitoring System | Jumat, 7 Agustus 2026 13:13:14

PrintDark Mode

User Management

Manage administrative access and permissions to the dashboard.

+ Add New User

User Profile	Role	Status	Action
A admin	admin	ACTIVE NOW	
Z zikra	Operator	ONLINE	
M mirza	Read-Only	ONLINE	

Update My Password

Current Password

Verify current password

New Password

Create new password

Update Password

Network Dashboard



1

Real-Time Monitoring

Gain complete visibility across network infrastructure with live operational insights and real-time device monitoring.

2

Intelligent Network Control

Manage firewall rules, bandwidth allocation, and device connectivity from one centralized management platform.

3

Advanced Diagnostics

Perform network testing, connectivity checks, and performance analysis to accelerate issue resolution.

4

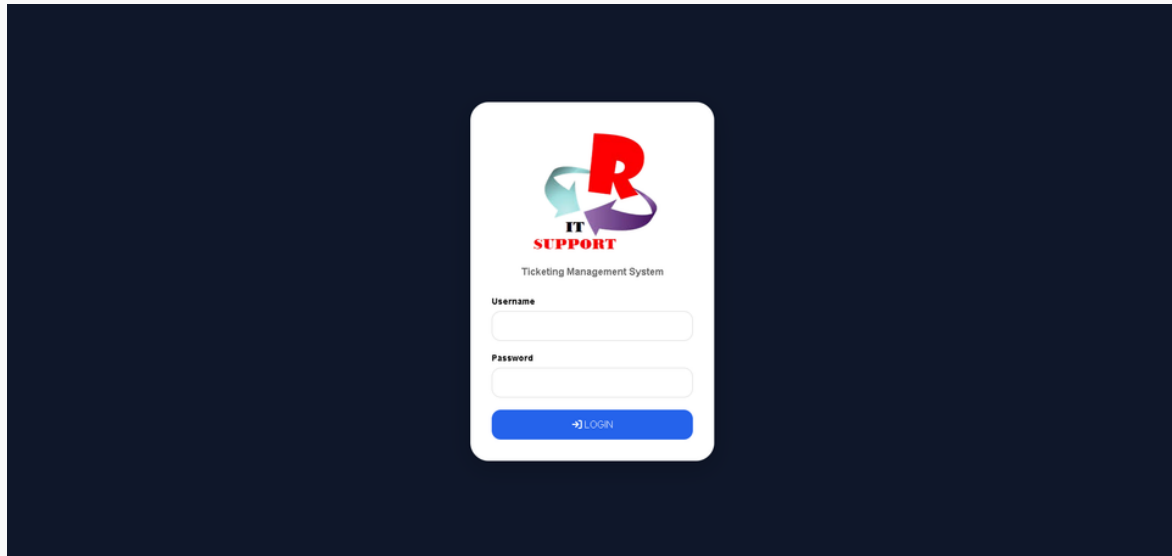
Reporting & Audit

Maintain comprehensive system logs, historical reports, and user activity records to support operational governance and compliance.



PT Info Tech Support Jabodetabek

Ticketing Management System



IT Support
Ticketing System

Administrator
Admin

MAIN MENU

Dashboard

Data Ticket

Kategori

Unit

Data User

Laporan

Pengaturan

Logout

Dashboard Admin

Sistem Ticketing IT Support

Total Ticket
104

Total User
11

Total Kategori
9

Total Unit
6

Tambah Kategori

Nama Kategori

Pilih Unit
-- Pilih Unit --

Simpan

Data Kategori

No	Nama Kategori	Unit	Aksi
1	SMART TV	IT SUPPORT	Edit Hapus
2	WEBSITE	IT DEVELOPMENT	Edit Hapus
3	ROUTER/SWITCH	IT SUPPORT	Edit Hapus
4	ACCESS POINT (WiFi)	IT SUPPORT	Edit Hapus
5	PRINTER	IT SUPPORT	Edit Hapus
6	PROYEKTOR	IT SUPPORT	Edit Hapus
7	SOFTWARE	IT SUPPORT	Edit Hapus
8	JARINGAN	IT SUPPORT	Edit Hapus
9	PC / KOMPUTER	IT SUPPORT	Edit Hapus

IT Support
Ticketing System

Administrator
Admin

MAIN MENU

Dashboard

Data Ticket

Kategori

Unit

Data User

Laporan

Pengaturan

Logout

Data Ticket

Management Ticketing System

Total Ticket
104

Cari tiket...

List Data Ticket

No	Kode Ticket	User	Kategori	Judul	Pesan	Foto Sebelum	Foto Setelah	Status	Tanggal	Action
1	TK-59088	Teknisi 1	SMART TV	SMAIA 20 Kembangan_Lab Komputer	Perangkat Normal			Closed	20 Jul 2026 16:15	Detail Edit Hapus
2	TK-61964	Teknisi 1	SMART TV	SMAIA 20 Kembangan_Lab Biologi	Perangkat Normal			Closed	20 Jul 2026 16:12	Detail Edit Hapus
3	TK-26498	Teknisi 1	SMART TV	SMAIA 20 Kembangan_Lab Fisika	Perangkat Normal			Closed	20 Jul 2026 16:11	Detail Edit Hapus
4	TK-48035	Teknisi 1	SMART TV	SMAIA 20 Kembangan_Kelas 12D	Perangkat Normal			Closed	20 Jul 2026 16:06	Detail Edit Hapus



Ticketing Management System

IT Support
Ticketing System

Administrator
Admin

MAIN MENU

Dashboard

Data Tiket

Kategori

Unit

Data User

Laporan

Pengaturan

Logout

Data Kategori
Management Kategori Ticketing System

Total Kategori
9

Tambah Kategori

Nama kategori...

Pilih Unit

Simpan

Cari kategori...

List Data Kategori

No	Nama Kategori	Unit	Action
1	SMART TV	IT SUPPORT	Edit Hapus
2	WEBSITE	IT DEVELOPMENT	Edit Hapus
3	ROUTER/SWITCH	IT SUPPORT	Edit Hapus
4	ACCESS POINT (WIFI)	IT SUPPORT	Edit Hapus
5	PRINTER	IT SUPPORT	Edit Hapus

IT Support
Ticketing System

Administrator
Admin

MAIN MENU

Dashboard

Data Tiket

Kategori

Unit

Data User

Laporan

Pengaturan

Logout

Data Unit
Management Unit Ticketing System

Total Unit
6

Tambah Unit

Masukkan nama unit...

Simpan

Cari data unit...

List Data Unit

No	Nama Unit	Action
1	IT DEVELOPMENT	Edit Hapus
2	KB-TK	Edit Hapus
3	SDIAB	Edit Hapus
4	SMAIA20	Edit Hapus
5	SMPAIA10	Edit Hapus

IT Support
Ticketing System

Administrator
Admin

MAIN MENU

Dashboard

Data Tiket

Kategori

Unit

Data User

Laporan

Pengaturan

Logout

Data User
Management User Ticketing System

Total User
11

Tambah User

Nama lengkap

mirza

Email

Pilih Unit

Level

Save

List Data User

ID	Nama	Username	Email	Unit	Level	Tanggal	Action
12	Mirza Aulfa	mirza1	mirzaaulfa@gmail.com	IT SUPPORT	ADMIN	20 Jul 2026	Edit Hapus
11	sukirna	sukirman	sukirman@gmail.com	SMPAIA10	USER	21 May 2026	Edit Hapus
10	Miqbal	m iqbal	m iqbal@gmail.com	SMAIA20	USER	21 May 2026	Edit Hapus
9	Teknisi 2	teknisi2	teamteknisi2@gmail.com	IT SUPPORT	USER	19 May 2026	Edit Hapus
8	Teknisi 1	teknisi1	teamteknisi1@gmail.com	IT SUPPORT	USER	19 May 2026	Edit Hapus
7	amirudin	amirudin	amirudin@gmail.com	SDIAB	USER	19 May 2026	Edit Hapus

Ticketing Management System

IT Support

Ticketing System

Administrator

Admin

MAIN MENU

Dashboard

Data Ticket

Kategori

Unit

Data User

Laporan

Pengaturan

Logout

Laporan Ticket

Report Ticketing System

Total Ticket

104

Open

0

Process

0

Closed

103

Filter Laporan

Dari Tanggal

Sampai Tanggal

dd-----yyyy

dd-----yyyy

Tampilkan

Data Laporan Ticket

No	Kode Ticket	User	Kategori	Judul	Pesan	Foto Sebelum	Foto Sesudah	Status	Tanggal
1	TICK-59088	Teknisi 1	SMART TV	SMAIA 20 Kembangan_Lab Komputer	Perangkat Normal			CLOSED	20 Jul 2026 16:15
2	TICK-61064	Teknisi 1	SMART TV	SMAIA 20 Kembangan_Lab Biologi	Perangkat Normal			CLOSED	20 Jul 2026 16:12
3	TICK-24490	Teknisi 1	SMART TV	SMAIA 20 Kembangan_Lab Fisika	Perangkat Normal			CLOSED	20 Jul 2026 16:11

IT Support

Ticketing System

Administrator

Admin

MAIN MENU

Dashboard

Data Ticket

Kategori

Unit

Data User

Laporan

Pengaturan

Logout

Pengaturan Website

Website & Company Configuration

Website Settings

Nama Website

HELPEDESK TICKETING

Nama Company

Email

Telepon

Alamat

Logo Website

Choose File

No file chosen

Simpan Pengaturan

Ticketing Management System



1 Ticket Lifecycle

Create, assign, prioritize, and resolve service requests through one structured ticket management workflow.

2 Category & User Management

Manage ticket categories, departments, users, and access permissions from a centralized administration panel.

3 Performance Reporting

Generate real-time ticket reports, monitor response progress, and analyze operational performance with detailed insights.

4 System Configuration

Configure application settings, user roles, and organizational preferences to support business operations securely.



PT Info Tech Support Jabodetabek

Absensi System

**Absensi**
Login ke akun kamu

Masuk

Profile Saya

Dashboard
Friday, 07 Aug 2020

 **mirza**
mirza@gmail.com

Hari ini
✓ Berhasil

Jam kerja

Masuk :
08:00:00

Pulang:
16:00:00

 Absen Masuk

 Absen Pulang

 Cuti

 Izin

 Riwayat

 Logout

 Home

 Absen

 Riwayat

Absen Masuk

Placeholder user

Kantor
Kantor

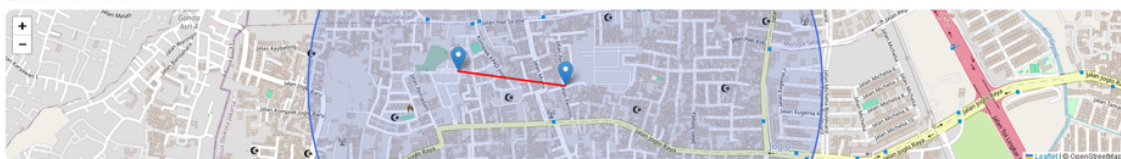
422 m
Jarak

 Lokasi Terdeteksi
Status

11:03:13 AM
Waktu

Ambil Absen

■ Lokasi Anda vs Kantor



Kamera tidak dilinkkan

 Home

 Masuk

 Riwayat



Absensi System

Absen Pulang

Placeholder for profile picture

Kantor

Kantor

422 m

Jarak

Lokasi Terdeteksi

Status

11:57:53 AM

Waktu

Absen Pulang

Lokasi Anda vs Kantor

Kamera tidak dilindungi

home

pulang

awayot

Ajukan Cuti

Tanggal Mulai

dd - ---- -yyyy

Tanggal Selesai

dd - ---- -yyyy

Keterangan

Alasan cuti...

Ajukan Cuti

Kembali ke Home

Ajukan Izin

Jenis Izin (Sakit / Pribadi)

dd - ---- -yyyy

dd - ---- -yyyy

Izin

Keterangan

Choose File No file chosen

Ajukan Izin

Kembali ke Home

Absensi System



1 Employee Attendance

Record employee attendance through a centralized system with accurate check-in and check-out tracking.

2 Attendance Verification

Validate attendance records using configurable verification methods to improve data accuracy and reliability.

3 Leave & Permission Requests

Digitize leave, permission, and attendance correction requests through a structured approval workflow.

4 Attendance Analytics

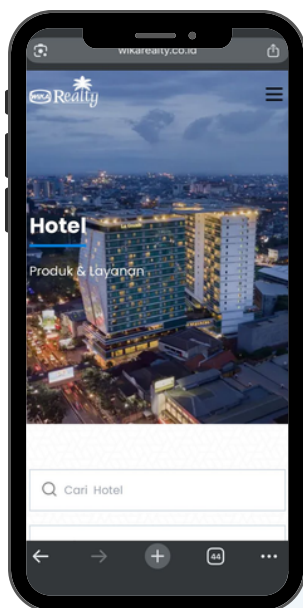
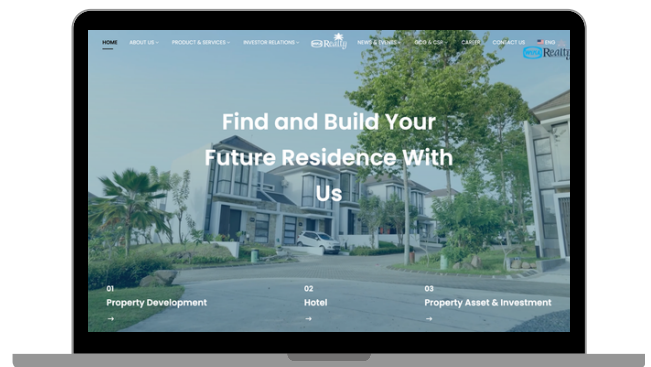
Access attendance history, working hours, and employee activity reports for better workforce management.



TRUSTED BY ORGANIZATIONS

WIKA Realty

We developed the corporate website for WIKA Realty featuring a modern digital platform that showcases the company's property portfolio, corporate information, investment profile, and integrated customer engagement experience



TamanSari

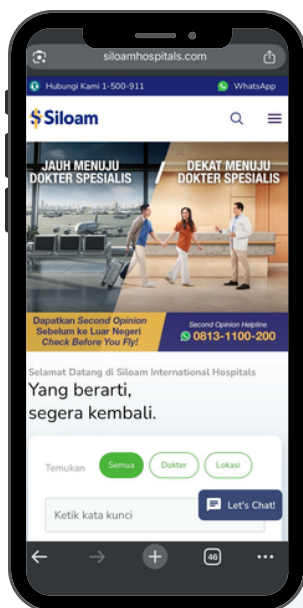
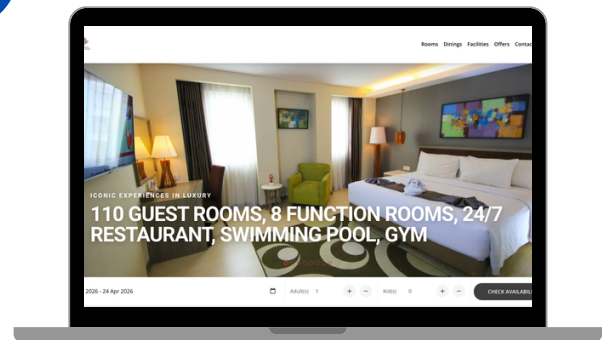
Development of booking applications and website for TamanSari Hospitality, featuring an integrated reservation and loyalty points system for property owners across five hotel destinations in Indonesia.



TRUSTED BY ORGANIZATIONS

Hotel Kemayoran

Development of a hotel marketing and online booking website for Best Western Kemayoran Hotel & Convention Center, supporting digital reservations and hospitality marketing.



Siloam Hospital

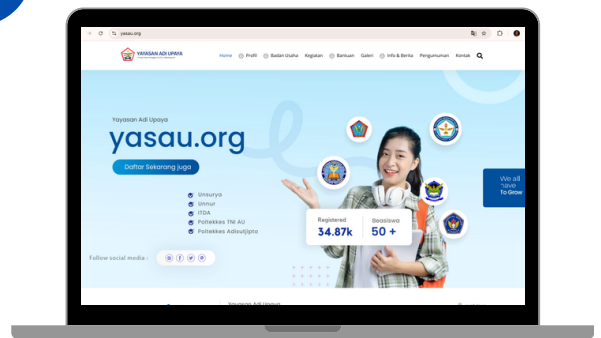
Trusted for three consecutive years to produce anniversary explainer videos for Siloam Hospitals.



TRUSTED BY ORGANIZATIONS

Yayasan TNI AU

Maintenance and optimization of web server infrastructure for Yayasan Adi Upaya (YASAU), ensuring website stability, security, and reliable digital service operations.



Umroh Mudah Afi

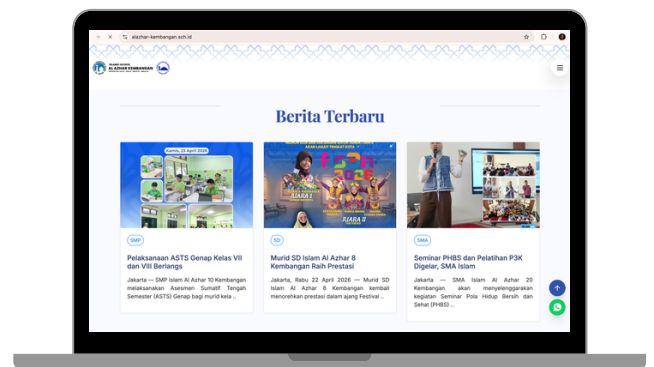
Development of a website for Umroh service promotion owned by Sahrul Gunawan, including website creation, post-hack recovery, security improvements, and restoration to ensure stable and secure operations.



TRUSTED BY ORGANIZATIONS

Al-Azhar Kembangan School

Performed website improvement and development for Al Azhar Kembangan, including recovery from hacking incidents, removal of malicious content, and implementation of security firewall protection.



Alura Keuangan

Development of a financial management website for Al Azhar to support asset management and accounting processes, including balance sheets, general ledger, financial records, and digitalized financial reporting workflows.



PT Info Tech Support Jabodetabek

OUR VALUED CLIENTS

